
Supporting Reports & Tables

70	CASE TABLES
77	CASE RECORD
87	GLOSSARY
91	ACRONYMS



SUPPORTING REPORTS & TABLES

CASE TABLES

70

Case Tables

**Table 1: Number of Cases
Received and Closed**

	FY-2011	FY-2010	FY-2009	FY-2008	FY-2007	FY-2006	Average 2006-10
Mediation							
Start-pending	84	74	44	64	75	71	65.6
New	48	43	58	20	34	37	38.4
Sum	132	117	102	84	109	108	104.0
Closed	41	33	28	40	45	33	35.8
End-pending	91	84	74	44	64	75	68.2
ADR*							
Start-pending	22	23	27	31	17	18	23.2
New	46	28	15	44	44	68	39.8
Sum	68	51	42	75	61	86	63.0
Closed	45	29	19	48	30	69	39.0
End-pending	23	22	23	27	31	17	24.0
Representation							
Start Pending	9	8	2	4**	0	0	2.8
New	41	40	46	45	25	46	40.4
Sum	50	48	48	49	25	46	43.2
Closed	48	39	40	47	24	46	39.2
End-Pending	2	9	8	2	1	0	4.0
Arbitration							
Start-pending	2770	4037**	6212	5551	4664	4581**	5009.0
New	3908	4381	4920	6056	4929	5537	5164.6
Sum	6678	8418	11132	11607	9593	10118	10173.6
Closed	4294	5648	7073	5395	4042	5454	5522.4
End-pending	2384	2770	4059	6212	5551	4664	4651.2

* ADR caseload counts include OP and OP-ODR cases only in FY-2006 through FY-2010.

** Caseload adjusted based on case audit.

SUPPORTING REPORTS & TABLES

CASE TABLES

71

Case Tables

**Table 2: Representation
Case Disposition**

	Number of Cases	Number of Crafts or Classes	Number of Employees Involved	Number of Employees Participating
Railroads				
Certifications	8	8	67	55
Dismissals	9	9	25	11
Totals	17	17	92	66
Airlines				
Certifications	15	15	48,951	40,509
Dismissals	16	16	51,615	44,886
Totals	31	31	100,566	85,395
Totals-Railroads and Airlines	48	48	100,646	85,461

SUPPORTING REPORTS & TABLES

CASE TABLES

72

Case Tables

Table 3: Cases Closed by Major Groups of Employees

Railroads	Total Cases	Representation Cases	Mediation Cases
Carmen	2	1	1
Clerks	1	0	1
Conductors	1	0	1
Electrical Workers	1	0	1
Locomotive Engineers	3	0	3
Machinists	1	0	1
Maintenance	1	0	1
Maintenance of Way	6	2	4
Operating and Non-Operating Employees	3	2	1
Signalmen	3	2	1
Train Dispatchers	1	0	1
Train and Engine Service	7	6	1
Yardmasters	2	1	1
Combined Groups, Railroad	1	1	0
Miscellaneous, Railroad	7	2	5
Railroad Total	40	17	23
Airlines	Total Cases	Representation Cases	Mediation Cases
Clerks	1	0	1
Fleet and Passenger Service Employees	4	3	1
Fleet Service Employees	3	2	1
Flight Attendants	8	4	4
Flight Dispatchers	3	3	0
Flight Kitchen	1	0	1
Engineers and Related	1	1	0
Ground School Instructors	2	1	1
Mechanics and Related Employees	7	3	4
Office Clerical Employees	1	1	0
Passenger Service Employees	1	1	0
Pilots	10	5	5
Stock and Stores	5	5	0
Miscellaneous, Airlines	2	2	0
Airline Total	49	31	18
Grand Total, Railroads and Airlines	89	48	41

SUPPORTING REPORTS & TABLES

CASE TABLES

73

Case Tables

Table 4: Craft or Class Determinations in Representation Cases

Railroads	Number of Cases	Number of Craft or Class Determinations	Number of Employees	Percent¹ of Employees Involved
Clerical Office, Station and Storehouse Employees	0	0	0	0
Carmen	1	1	0	0
Electrical Workers	0	0	0	0
Locomotive Engineers	0	0	0	0
Locomotive Firemen and Hostlers	0	0	0	0
Locomotive Maintenance Employees	0	0	0	0
Machinists	0	0	0	0
Maintenance of Way Employees	2	2	12	..
Operating/Non-Operating Employees	2	2	16	0
Sheet Metal Workers	0	0	0	0
Signalmen	2	2	11	..
Train Dispatchers	0	0	0	..
Train and Engine Service Employees	0	0	0	..
Train, Engine and Yard Service Employees	6	6	15	..
Transportation Operations Employees	0	0	0	..
Yardmasters	1	1	1	..
Combined Groups, Railroad	1	1	0	..
Miscellaneous, Railroad	2	2	11	..
Railroad Total	17	17	66	..

¹ Percent listing for each group represents the percentage of the 100,646 employees involved in all railroad and airline cases during fiscal year 2011.
 (..) Less than one percent.

SUPPORTING REPORTS & TABLES

CASE TABLES

74

Case Tables

Table 4: Craft or Class Determinations in Representation Cases (cont.)

Airlines	Number of Cases	Number of Craft or Class Determinations	Number of Employees	Percent¹ of Employees Involved
Cockpit Crew Members	0	0	0	0
Engineers and Related Employees	1	1	0	0
Fleet and Passenger Service Employees	3	3	3,672	4
Fleet Service Employees	2	2	21,715	22
Flight Attendants	4	4	40,934	41
Flight Crew Training Instructors	0	0	0	0
Flight Deck Crew Members	0	0	0	0
Flight Dispatchers	3	3	153	..
Flight Engineers	0	0	0	0
Flight Simulator Engineers	0	0	0	0
Ground School Instructors	1	1	20	..
Maintenance Training Specialists	0	0	0	0
Mechanics and Related Employees	3	3	771	1
Office Clerical Employees	1	1	0	0
Passenger Service Employees	1	1	12,518	12
Pilots	5	5	4,892	5
Stock and Stores Employees	5	5	720	1
Combined Groups, Airlines	0	0	0	0
Miscellaneous, Airlines	2	2	0	0
Airline Total	31	31	85,395	85
Grand Total, Railroads and Airlines	48	48	85,461	85

¹ Percent listing for each group represents the percentage of the 100,646 employees involved in all railroad and airline cases during fiscal year 2011.
 (..) Less than one percent.

SUPPORTING REPORTS & TABLES

CASE TABLES

75

Case Tables

Table 5: –Crafts or Classes Certified in Representation Cases

	National Organizations			Local Unions and/or Individuals			Totals		
	Craft or Class	Employees Number	Involved Percent	Craft or Class	Employees Number	Involved Percent	Craft or Class	Employees Number	Involved Percent
Railroads									
Representation Acquired:									
Elections	7	47	..	0	0	0	7	47	..
Proved Authorizations	0	0	0	0	0	0	0	0	0
Representation Changed:									
Elections	0	0	0	0	0	0	0	0	0
Proved Authorizations	0	0	0	0	0	0	0	0	0
Representation Unchanged:									
Elections	0	0	0	0	0	0	0	0	0
Proved Authorizations	0	0	0	0	0	0	0	0	0
Total, Railroads	7	47	..	0	0	0	7	47	..
Airlines									
Representation Acquired:									
Elections	10	5,049	5	0	0	0	10	5,049	5
Proved Authorizations	0	0	0	0	0	0	0	0	0
Representation Changed:									
Elections	0	0	0	0	0	0	0	0	0
Proved Authorizations	0	0	0	0	0	0	0	0	0
Representation Unchanged:									
Elections	4	35,460	35	0	0	0	4	35,460	35
Proved Authorizations	0	0	0	0	0	0	0	0	0
Total, Airlines	14	40,509	40	0	0	0	14	40,509	40
Total, Combined Railroads and Airlines	21	40,556	40	0	0	0	21	40,556	40

1 Percent listing for each group represents the percentage of the 100,646 employees involved in all railroad and airline cases during fiscal year 2011.

(..) Less than one percent.

Note: These figures do not include cases that were withdrawn or dismissed. Because of rounding, sums of individual items may not equal totals.

**SUPPORTING REPORTS
& TABLES**

CASE TABLES

76

Case Tables

Table 6: Strikes in the Airline Industry

None

Table 7: Strikes in the Railroad Industry

None

Table 8: Presidential Emergency Boards (RLA, Section 10)

None

Table 9: Presidential Emergency Boards (RLA, Section 9a)

None

SUPPORTING REPORTS & TABLES

CASE RECORDS

77

Case Records

1A: Airline Mediation Cases Docketed

Carrier	Union	Craft/Class
Lynx Aviation, Inc.	AFA	Flight Attendants
AirTran Airways	AFA	Flight Attendants
Continental Airlines	IAM	Flight Attendants
CommutAir	ALPA	Pilots
Continental Airlines	ALPA	Pilots
United Airlines	ALPA	Pilots
US Airways	AFA	Flight Attendants
Southwest Airlines	TWU	Dispatchers & Assistant Dispatchers
Northern Air Cargo	IBT	Crewmembers
Piedmont Airlines	AFA	Flight Attendants
Republic Airlines	IBT	Flight Deck Crew Members
United Airlines	IBT	Mechanics & Related Employees
ExpressJet Airlines, Inc	IAM	Flight Attendants
Air Wisconsin Airlines Corporation	AFA	Flight Attendants
US Airways	IAM	Maintenance Training Specialist
US Airways	IAM	Mechanics & Related Employees
PSA Airlines, Inc.	ALPA	Pilots
Hacor, Inc.	IBT	Flight Kitchen & Commissary Employees
Ryan International Airlines	AFA	Flight Attendants
Compass Airlines, Inc	ALPA	Flight Attendants

SUPPORTING REPORTS & TABLES

CASE RECORDS

78

Case Records

1B: Railroad Mediation Cases Docketed

Carrier	Union	Craft/Class
Long Island Rail Road	IAM	Machinists
Canadian National Railway	BLET	Locomotive Engineers
Canadian National Railway	BLET	Locomotive Engineers
Long Island Rail Road	NCFO	Laborers
Long Island Rail Road	IBEW	Electrical Workers
Southeastern Pennsylvania Transportation Authority	BMWED	Maintenance of Way Employees
New York New Jersey Rail, LLC	SIU	Train & Engine Service Employees
National Carriers Conference Committee	RLBC	Boilermakers
Pacific and Arctic Railway and Navigation Company	IBT	Shop Crafts
Indiana Southern Railroad	IAM	Maintenance of Way Employees
North Carolina & Virginia Railroad	IAM	Maintenance of Way Employees
Progressive Rail	UTU	Conductors
Fulton County Railroad, LLC	UTU	Train & Engine Service Employees
Illinois Central Railroad	BRS	Signalmen
Pacific Harbor Line, Inc.	BLET	Engineers
Great Western Railway of Colorado, LLC	BLET	Locomotive Engineers
Long Island Rail Road	TCU	Clerks
Long Island Rail Road	TCU	Dispatchers
Long Island Rail Road	TCU	Block Operator
Long Island Rail Road	TCU	Exception 5
Wisconsin Central Ltd.	BRS	Signal & Communications Maintainers
Pan Am Railways	ATDA	Train Dispatchers
Pan Am Railways	BLET	Locomotive Engineers
Long Island Rail Road	UTU	Trainmen
Long Island Rail Road	UTU	Maintenance of Way Employees
Long Island Rail Road	UTU	Supervisors of Maintenance of Way Dept.
Long Island Rail Road	UTU	Carmen
Long Island Rail Road	UTU	Special Service Attendants

SUPPORTING REPORTS & TABLES

CASE RECORDS

79

Case Records

1C: Airlines Mediation Cases Closed

Carrier	Union	Craft/Class
AirTran Airways	ALPA	Pilots
Great Lakes Airlines	UTU	Flight Attendants
Pinnacle Airlines, Inc.	ALPA	Pilots
Trans States Airlines	ALPA	Pilots
United Parcel Service	IBT	Mechanics and Related Employees
American Airlines	TWU	Ground School Instructors
Miami Air International	AFA	Flight Attendants
El Al Israel Airlines	IAM	Mechanics and Related Employees
United Airlines	ALPA	Pilots
Continental Airlines	IBT	Mechanics and Related Employees
PSA Airlines, Inc.	IAM	Mechanics and Related Employees
Horizon Air Industries, Inc.	IBT	Pilots
Southwest Airlines	IBT	Stock Clerks
PLH Aviation Services, Inc.	IBT	Fleet Service Employees
Alaska Airlines	IAM	Clerical, Office, Fleet & Passenger Service Employees
AirTran Airways	AFA	Flight Attendants
Continental Airlines	IAM	Flight Attendants
Hacor, Inc.	IBT	Flight Kitchen & Commissary Employees

SUPPORTING REPORTS & TABLES

CASE RECORDS

80

Case Records

1D: Railroad Mediation Cases Closed

Carrier	Union	Craft/Class
Montana Rail Link, Inc.	ATDA	Yardmasters
Massachusetts Bay Commuter Railroad Company	TCU	Clerks
Massachusetts Bay Commuter Railroad Company	TCU	Supervisors of Maintenance of Way Dept.
Massachusetts Bay Commuter Railroad Company	JCC	Carmen
Massachusetts Bay Commuter Railroad Company	NCFO	Laborers
Massachusetts Bay Commuter Railroad Company	SMWIA	Sheet Metal Workers
Massachusetts Bay Commuter Railroad Company	IBEW	Electrical Workers
Massachusetts Bay Commuter Railroad Company	BRS	Signalmen
Massachusetts Bay Commuter Railroad Company	IBB	Boilermakers-Blacksmiths
Massachusetts Bay Commuter Railroad Company	BMWED	Maintenance of Way Employees
Massachusetts Bay Commuter Railroad Company	IAM	Machinists
Massachusetts Bay Commuter Railroad Company	ATDD	Train Dispatchers
Massachusetts Bay Commuter Railroad Company	UTU	Conductors & Assistant Conductors
South Central Florida Express	IAM	Operating/Non-Operating Employees
South Central Florida Express	IAM	Mechanics
South Central Florida Express	IAM	Maintenance of Way Employees
South Central Florida Express	IAM	Office Clerical Employees [AL c/c]
Montreal, Maine & Atlantic Railway	BLET	Locomotive Engineers
Canadian National Railway	BLET	Locomotive Engineers
Canadian National Railway	BLET	Locomotive Engineers
Southeastern Pennsylvania Transportation Authority	BMWED	Maintenance of Way Employees
Indiana Southern Railroad	IAM	Maintenance of Way Employees
Fulton County Railroad, LLC	UTU	Train & Engine Service Employees

SUPPORTING REPORTS & TABLES

CASE RECORDS

81

Case Records

2A: ADR Cases Docketed

Case Type	Carrier/Entity	Union	Group
F	Air Wisconsin Airlines Corp.	ALPA	Pilots
F	Hawaiian Airlines	AFA	Flight Attendants
F	CSX Transportation	--	--
F	Northern Indiana Commuter Transportation District	UTU	Conductors
GM	National Railroad Passenger Corp.	UTU	Train Service Employees
GM	United Airlines	IBT	Mechanics & Related Employees
GM	Miami Air International	AFA	Flight Attendants
GM	Colgan Air, Inc.	USW	Flight Attendants
GM	Southwest Airlines	SWAPA	Pilots
GM	America West	AFA	Flight Attendants
GM	US Airways	AFA	Flight Attendants
GM	Capital Cargo International Airlines	ALPA	Crewmembers
GM	Brendan Airways, LLC	IBT	Pilots
GM	Wisconsin Central Railroad	BLET	Trainmen
GM	New Jersey Transit Rail Operations	BRS	Signalmen
GM	Southwest Airlines	SWAPA	Pilots
GM	Air Transport International LLC	ALPA	Pilots
T	National Railroad Passenger Corp.	UTU	Train Service Employees
T	--	NJASAP	Pilots
T	--	IAM	Mechanics & Related Employees
T	BNSF Railway	IBEW	--
T	Gulfstream International Airlines	IBT	Pilots
T	CSX Transportation	--	--
T	United Airlines	IBT	Mechanics & Related Employees
T	CSX Transportation	IAM	Machinists
T	Air Wisconsin Airlines Corporation	ALPA	Pilots
T	British Airways	IAM	Reservation & Ticket Agents
T	--	UTU	Yardmasters
T	--	BRS	Signalmen
T	--	IAM	Machinists
T	--	IBT	Pilots
T	--	NJASAP	Pilots
T	--	--	--
T-ODR	CSX Transportation	BRS	--
T-ODR	--	UTU	Conductors
T-ODR	--	UTU	Conductors
T	--	IAM	Fleet Service Employees
T	Hawaiian Airlines	AFA	Flight Attendants
T	All railroads	--	--
T	All railroads	--	--
T	American Eagle	AFA	Flight Attendants
T	Northern Indiana Commuter Transportation District	UTU	Conductors
T	--	--	--
T	Atlantic Southeast Airlines	AFA	Flight Attendants
T	--	IAM	All
T	--	IAM	All

SUPPORTING REPORTS & TABLES

CASE RECORDS

82

Case Records

2B: ADR Cases Closed

Case Type	Carrier/Entity	Union	Group
F-ODR	CSX Transportation	BLET	Engineers and Related Employees [AL c/c]
F	US Airways	AFA	Flight Attendants
F	Air Wisconsin Airlines Corp.	ALPA	Pilots
F	CSX Transportation	--	--
GM	Comair	ALPA	Pilots
GM	Pinnacle Airlines, Inc.	USW	Flight Attendants
GM	Capital Cargo International Airlines	ALPA	Pilots
GM	United Airlines	IBT	Mechanics & Related Employees
GM	Colgan Air, Inc.	USW	Flight Attendants
GM	Southwest Airlines	SWAPA	Pilots
GM	America West	AFA	Flight Attendants
GM	US Airways	AFA	Flight Attendants
GM	New Jersey Transit Rail Operations	BRS	Signalmen
T-ODR	CSX Transportation	IAM	Machinists
T	Alaska Airlines	ALPA	Pilots
T	Continental Micronesia	IAM	Flight Attendants
T	American Eagle	AFA	Flight Attendants
T	National Railroad Passenger Corp.	UTU	Train Service Employees
T	--	NJASAP	Pilots
T	--	IAM	Mechanics & Related Employees
T	BNSF Railway	IBEW	--
T	Gulfstream International Airlines	IBT	Pilots
T	CSX Transportation	--	--
T	United Airlines	IBT	Mechanics & Related Employees
T	CSX Transportation	IAM	Machinists
T	Air Wisconsin Airlines Corporation	ALPA	Pilots
T	British Airways	IAM	Reservation & Ticket Agents
T	--	UTU	Yardmasters
T	--	BRS	Signalmen
T	--	IAM	Machinists
T	--	IBT	Pilots
T	--	NJASAP	Pilots
T	--	--	--
T-ODR	CSX Transportation	BRS	--
T-ODR	--	UTU	Conductors
T-ODR	--	UTU	Conductors
T	--	IAM	Fleet Service Employees
T	Hawaiian Airlines	AFA	Flight Attendants
T	All railroads	--	--
T	All railroads	--	--
T	Northern Indiana Commuter Transportation district	UTU	Conductors
T	--	--	--
T	Atlantic Southeast Airlines	AFA	Flight Attendants
T	--	IAM	All
T	--	IAM	All

SUPPORTING REPORTS & TABLES

CASE RECORDS

83

Case Records

3A: Airline Representation Cases Docketed

Carrier	Union	Craft/Class
Air Serv Corp.	SSOBA	Security Officers
Allegiant Air	TWU	Flight Attendants
Allegiant Air	TWU	Flight Dispatchers
AirTran Airways	IAM	Fleet and Passenger Service Employees
Atlantic Southeast Airlines	TWU-PAFCA	Flight Dispatchers
Bristow U.S.	OPEIU	Mechanics and Related Employees
Citation Air	IBT	Pilots
Continental Airlines	IAM	Stock and Stores Employees
ExpressJet	IBT	Stock and Stores Employees
JetBlue Airways Corp.	ALPA	Pilots
NetJets Services	IBT	Flight Dispatchers
Northwest Airlines/Delta Air Lines	IAM	Office Clerical Employees
Omni Air International	AFA	Flight Attendants
Regional Elite Airline Services	USW	Fleet and Passenger Service Employees
Republic Airways, Shuttle America Chautauqua Airlines, Frontier Airlines, and Lynx Aviation	IBT-FAPA- ALPA-UTU	Pilots
Ryan International Airlines	IBT	Mechanics and Related Employees
Sky King Airlines	IBT	Pilots
Southwest Airlines	AMFA	Maintenance Controllers
United Air Lines/Continental Airlines	AFA-IAM	Flight Attendants
United Air Lines/Continental Airlines (R-7274)	IFPTE	Engineers and Related Employees
United Air Lines/Continental Airlines (R-7301)	IFPTE	Engineers and Related Employees
United Air Lines/Continental Airlines	IAM-IBT	Fleet Service Employees
United Air Lines/Continental Airlines	IAM	Stock Clerks
Vision Airlines	UTU	Pilots

SUPPORTING REPORTS & TABLES

CASE RECORDS

84

Case Records

3B: Railroad Representation Cases Docketed

Carrier	Union	Craft/Class
Chicago, Ft. Wayne & Eastern RR	BRS	Signalmen
Columbia & Cowlitz Ry. and Patriot Woods RR	UTU-IAM	Operating/Non-Operating Employees
Conecuh Valley RR, Three Notch RR & Wiregrass Central RR	UTU	Train and Engine Service Employees
Georgia & Florida Ry.	UTU	Maintenance of Way Employees
Illinois Central RR	BCW-IBEW	Electrical Workers
Indiana RR Co.	TCIU	Mechanical Department Employees
Industrial Ry. Switching & Services	UTU	Train and Engine Service Employees
Long Island RR	NTSA	Facilities and Staff Managers
Madison Terminal Ry.	BRS	Signalmen
Meridian & Bigbee RR	James Carson	Maintenance of Way Employees
New Orleans & Gulf Coast Ry.	UTU	Train and Engine Service Employees
Otter Tail Valley RR	UTU	Train and Engine Service Employees
Raritan Central Ry.	UTU	Train and Engine Service Employees
South Buffalo Ry.	UTU	Yardmasters
Western RR	UTU	Carmen
Western RR	UTU	Operating/Non-Operating Employees
Western RR	UTU	Train and Engine Service Employees

SUPPORTING REPORTS & TABLES

CASE RECORDS

85

Case Records

3C: Airline Representation Cases Closed

Carrier	Union	Craft/Class	Disposition
Air Serv	SSOBA	Security Officers	FUI-Dismissal
AirTran Airways	IAM	Fleet & Passenger Service	Certification
Allegiant Air	TWU	Flight Attendants	Certification
Allegiant Air	TWU	Flight Dispatchers	Dismissal
Atlantic Southeast Airlines	PAFCA-TWU	Flight Dispatchers	Certification
Atlantic Southeast Airlines	IBT	Mechanics and Related	Certification
Atlantic Southeast Airlines	IBT	Stock Clerks	Certification
Bristow U.S.	OPEIU	Mechanics and Related	Dismissal
Citation Air	IBT	Pilots	Certification
Continental Airlines	IAM	Ground Instructors	Certification
Continental Airlines	IAM	Stock and Stores	Administratively Closed
Delta Air Lines	AFA	Flight Attendants	Dismissal
Delta Air Lines	IAM	Fleet Service	Dismissal
Delta Air Lines	IAM	Office Clerical	Dismissal-ISI
Delta Air Lines	IAM	Passenger Service	Dismissal
Delta Air Lines	IAM	Stock and Stores	Dismissal
ExpressJet Airlines	IBT	Stock and Stores	Certification
JetBlue Airways	ALPA	Pilots	Dismissal
NetJets Serv.	IBT	Flight Dispatchers	Certification
OpenSkies	IAM	Flight Attendants	Certification
Piedmont Airlines	CWA	Fleet & Passenger Service	Certification
Regional Elite Airline Serv.	USW	Fleet & Passenger Service	FUI-Dismissal
Republic Airlines, et al.	IBT, et al.	Pilots	Certification
Ryan International Airlines	IBT	Mechanics and Related	Dismissal
Sky King Airlines	IBT	Pilots	Dismissal
Southwest Airlines	AMFA	Maintenance Controllers	FUI-Dismissal
United Air Lines/ Continental Airlines	IFPTE	Engineers and Related	Dismissed-WDI
United Air Lines/ Continental Airlines	IAM-IBT	Fleet Service	Certification
United Air Lines/ Continental Airlines	AFA-IAM	Flight Attendants	Certification
United Air Lines/ Continental Airlines	IAM	Stock Clerks	FUI-Certification
Vision Airlines	UTU	Pilots	Dismissal-WDI

SUPPORTING REPORTS & TABLES

CASE RECORDS

86

Case Records

3D: Railroad Representation Cases Closed

Carrier	Union	Craft/Class	Disposition
Chicago, Ft. Wayne & Eastern RR	BRS	Signalmen	Certification
Conecuh Valley RR, Three Notch RR, and, Wiregrass Central RR	UTU	Train and Engine Service	Certification
Georgia and Florida Ry.	UTU	Maintenance of Way	Certification
Illinois Central RR	BCW	Electrical Workers	FUI-Dismissal
Indiana RR	TCIU	Mechanical Department	Certification
Indiana Southern RR	IAM-UAW	Non-Operating Employees	Certification
Industrial Ry. Switching & Services	UTU	Train and Engine Service	Dismissal-WDI
Long Island RR	NTSA	Facilities & Staff Managers	Dismissal-WDI
Madison Terminal Ry.	BRS	Signalmen	Certification
Meridian and Bigbee RR	BMWE	Maintenance of Way	Dismissal
New Orleans & Gulf Coast Rr.	UTU-BLET	Train and Engine Service	Dismissal-WDI
Otter Tail Valley RR	UTU-BLET	Train and Engine Service	Certification
Raritan Central Ry.	UTU	Train and Engine Service	Dismissal
South Buffalo Ry.	UTU	Yardmasters	Dismissal
Western RR	UTU	Carmen	Administratively Closed
Western RR	UTU	Operating/Non-Operating	Certification
Western RR	UTU	Train and Engine Service	Administratively Closed

Glossary

These definitions are provided for general understanding only. They do not provide definitive definition regarding any matter before the Board and are not to be construed as legal definitions that may be cited in any administrative, legal or arbitral proceeding.

Act The Railway Labor Act

Agency The National Mediation Board

Alternative Dispute Resolution (ADR)

ADR is a process for resolving disputes outside of the judicial system of law. In the venue of the NMB, ADR is the facilitation of interest-based or mutual-interest negotiations and grievance mediation.

Amendable Contract Under the Railway Labor Act, collective bargaining agreements become subject-to-change on a specified date, rather than expiring as agreements do under the National Labor Relations Act.

Annual Report NMB's Annual Performance and Accountability Report

Arbitration A type of dispute resolution process where an arbitrator renders a decision, which usually can be appealed judicially only on a very narrow basis such as fraud

Arbitration Forum A committee formed of officials of railroads, rail unions, arbitrators and the NMB for the purpose of improving the processing of railroad employee grievances

Board May be one of the following, depending upon the context in which it appears:

- National Mediation Board (NMB)
- Presidential Emergency Board (PEB)
- National Railroad Adjustment Board (NRAB)
- Special Board of Adjustment (SBA)
- Public Law Board (PLB)
- System Board of Adjustment (SBA)

Carrier An airline or railroad as defined by sections 151 and 181 of the Railway Labor Act.

CFO Act Chief Financial Officer's Act

Class I A category of the largest U.S. railroads as defined by the Surface Transportation Board

Collective Bargaining Agreement A labor contract between a union and a carrier

Cooling Off Period A 30-day period of time preceding the right of parties to a collection bargaining dispute to engage in "self help" under the RLA

Craft or Class A group of employees deemed by the NMB to share a community of work and interest for the purpose of collective bargaining under the RLA

Direct Negotiations Negotiations between the parties to a collective bargaining dispute before or apart from NMB mediation

Dunlop II Committee An independent review committee comprised of carrier and union experts formed at the request of the NMB in FY 2009 to examine the internal functions, policies and procedures of the agency and the progress of the agency subsequent to the recommendations of the Dunlop Commission of the 1990s.

E-book A book available via the Internet such as NMB's Annual Performance and Accountability Report

E-business The conduct of business on the Internet

SUPPORTING REPORTS & TABLES

GLOSSARY

88

E-filing An electronic method for submitting documents

Facilitation A process where a neutral helps the parties in a collective bargaining or grievance dispute use ADR problem-solving methods such as interest-based bargaining or grievance mediation

Facilitated Problem Solving This approach to bargaining utilizes a process of problem identification and discussion to reach resolution of issues rather than an exchange of proposals.

Grievances Complaints of employees or unions arising out of the application or interpretation of collective bargaining agreements

Grievance Arbitration A method of resolving grievances whereby an arbitrator determines the outcome

Grievance Mediation In the venue of the NMB, using mediation as an alternative to arbitration for resolving grievances

Impasse In mediation under the RLA, an impasse is when the NMB determines that further mediation will not resolve a collective bargaining dispute.

Interest Arbitration A process, under the RLA, to establish the terms of a new or modified collective bargaining agreement through arbitration, rather than through negotiations.

Interest Based Negotiation A type of negotiations where the parties collaboratively focus on finding solutions to underlying needs or concerns of each party (i.e., the whys) instead of adversatively negotiating specific positions

Internet Voting A web-based balloting option that supplements telephone electronic voting in representation elections

Laboratory Conditions Conditions to a representation dispute which ensure the independence of labor and management for the purpose of self-organization and the right of employees to freely determine whether they wish to be represented, or not, for the purpose of collective bargaining

Legacy Carriers A term applied to traditional major, hub-based airlines versus regional or point-to-point carriers

Major Disputes Disputes between management and a union pertaining to collective bargaining as opposed to grievance disputes known as Minor Disputes

Mediation A type of dispute resolution process where a neutral (i.e., a mediator) facilitates agreement between the parties to a collective bargaining dispute, vis-a-vis imposing a settlement on the parties via arbitration

Minor Disputes Grievances of employees or unions arising out of the application or interpretation of collective bargaining agreements as opposed to collective bargaining disputes known as Major Disputes

National Handling Mediation of a collective bargaining dispute where management of several railroads have chosen to negotiate collectively on a national basis

National Labor Relations Act (NLRA) Grants most private sector workers the right to organize and bargain collectively. Air and rail employees, however, are covered by the Railway Labor Act (RLA) rather than the NLRA.

National Railroad Adjustment Board One of three types of tribunals under the RLA for resolving railroad grievances (also see Special Boards of Adjustment and Public Law Boards). NRAB cases are resolved by the carrier and union members with or without a neutral.

SUPPORTING REPORTS & TABLES

GLOSSARY

89

NMB Lyceum The NMB's open-resource, distance-learning website established to provide NMB staff, labor relations practitioners and the public with training programs relevant to the National Mediation Board and the Railway Labor Act.

Ombudsman An official of the NMB that receives and addresses problems or complaints of employees or contractors regarding actions of agency managers or staff

Online Arbitration An Arbitration forum and a form of Online Dispute Resolution where hearings are held in virtual, web-based meeting rooms with live video

Online Dispute Resolution The application of Internet or web-based technology to resolving disputes

Open Government Directive President Obama's Directive of December 8, 2009, requiring Federal executive departments and agencies to take specific actions to implement the principles of Transparency, Participation, and Collaboration.

Presidential Emergency Board A Board established under the Railway Labor Act by the U.S. President to investigate and report on an airline or railroad labor dispute

Proffer of Arbitration The step in the process of resolving collective bargaining disputes under the RLA, which follows a determination of impasse by the NMB, whereby the NMB offers binding arbitration to the parties as a method for resolving the dispute

Public Interest Meetings Under the RLA, the NMB can intervene in an active collective bargaining dispute at any time in the interest of the general public. Usually, one or both parties to a dispute requests the mediation services of the NMB.

Public Law Boards (PLB) One of three types of tribunals under the RLA for resolving railroad grievances (also see National Railroad Adjustment Board and Special Boards of Adjustment)

Railway Labor Act (RLA) A federal law that grants interstate airline and railroad employees the right to organize and bargain collectively. Other private industry employees are covered by the National Labor Relations Act (NLRA).

Representation Dispute A situation on an airline or railroad where employees in a specific, carrier-wide workgroup seek to organize for the purpose of collectively bargaining with their employer regarding matters of wages, benefits and working conditions

Section 3 Section 153 of the RLA pertaining to the National Railroad Adjustment Board

Section 3 Committee A group of representatives from freight, regional and commuter railroads and representatives of major rail unions, whose goal is the improvement of resolution of grievances

Section 6 Section 156 of the RLA pertaining to the changing of wages, rules, hours and working conditions

Section 7 Section 157 of the RLA pertaining to Arbitration

Section 9a Section 159A of the RLA pertaining to Presidential Emergency Boards for certain publicly-funded and operated commuter railroads

Section 10 Section 160 of the RLA pertaining to Presidential Emergency Boards for airlines and railroads other than those covered by Section 9a

**SUPPORTING REPORTS
& TABLES**

GLOSSARY

90

Self Help The right of a party to a collective bargaining dispute to unilaterally act in its own best interest. A carrier, for example, may lock disputing employees out of the workplace or implement changes in pay, rules and working conditions; and the union, for example, may work specifically as required by its collective bargaining agreement or strike

Showing-of-Interest In a representation dispute, employees in a Craft or Class must indicate an interest in being represented for the purpose of collective bargaining by signing authorization cards which are submitted to the NMB by the representative/s of their choosing.

Special Boards of Adjustment (SBA)

One of three types of tribunals under the RLA for resolving railroad grievances (also see National Railroad Adjustment Board and Public Law Boards)

Status Quo Situations under the RLA in either collective bargaining or representation disputes where existing pay rates, rules and working conditions cannot be changed unilaterally, pending the resolution of the dispute in question.

Strike A work stoppage action initiated by a union

System Boards of Adjustment (SBA) An arbitration board pursuant to an agreement by the parties for resolving airline grievances.

System-wide Under the RLA, a craft or class applies anywhere an airline or railroad operates in the United States

Telephone Electronic Voting (TEV) A paperless balloting process using telephones instead of traditional paper ballots

Work Stoppage An interruption to the operations of an airline or railroad

SUPPORTING REPORTS & TABLES

ACRONYMS

91

Acronyms

AA	American Airlines
ABA	American Bar Association
ABX	Airborne Express
A-case	An NMB designation for a Mediation case
ACR	Association for Conflict Resolution
ADR	Alternative Dispute Resolution
ADRS	Alternative Dispute Resolution Services
AE	Airborne Express
AFA	Association of Flight Attendants
AFGE	American Federation of Government Employees
AFL-CIO	American Federation of Labor and Congress of Industrial Organizations
AFSCME	American Federation of State, County and Municipal Employees
AIRCON	Airline Industrial Relations Conference
ALI-ABA	American Law Institute-American Bar Association
ALPA	Air Line Pilots Association
ALRA	Association of Labor Relations Agencies
AMTRAK	National Railroad Passenger Corporation (NRPC)
APA	Allied Pilots Association
ARASA	America Railway and Airway Supervisors Association
ARB	Arbitration
ATDA	American Train Dispatchers Association
ATDD	American Train Dispatchers Department (BLET)
AWS	Alternative Work Schedule
BCW	Brotherhood of Communication Workers
BLET	Brotherhood of Locomotive Engineers and Trainmen
BMWE	Brotherhood of Maintenance of Way Employees
BMWED	Brotherhood of Maintenance of Way Employees Division
BNSF	Burlington Northern and Sante Fe
BRC	Brotherhood of Railway Carmen
BRS	Brotherhood of Railroad Signalmen
CA	Confidential Assistant
CBA	Collective Bargaining Agreement
CFO	Chief Financial Officer
CIO	Chief Information Officer
CLE	Continuing Legal Education
CMI	Continental Micronesia
COOP	Continuity of Operations Plan
COS	Chief of Staff
CR	Conrail
CRL	Chicago Rail Link
CSRS	Civil Service Retirement System
CSX/CSXT	CSX Transportation, Inc.
CWA	Communication Workers of America
DC	District of Columbia
DQ&E	De Queen & Eastern Railroad
EFT	Electronic Funds Transfer
EO	Executive Order
F-case	An ADR designation for Facilitation cases (F and F-ODR)
F&O	Firemen & Oilers
FAA	Federal Aviation Association
FAPA	Frontier Airline Pilots Association
FAR	Federal Acquisition Regulation

SUPPORTING REPORTS & TABLES

ACRONYMS

92

FERS	Federal Employment Management System
FFMIA	Federal Financial Management Improvement Act
FISMA	Federal Information Security Management Act
FLRA	Federal Labor Relations Authority
FMFIA	Federal Managers' Financial Integrity Act of 1982
FOIA	Freedom of Information Act
FPS	Facilitative Problem Solving
FUI	Findings Upon Investigation
FY	Fiscal Year
GAAP	Generally Accepted Accounting Principles
GAO	Government Accountability Office
GC	General Counsel
GLOWS	Accounting System Used by NMB
GM	Grievance Mediation
GM-case	An ADR designation for Grievance Mediation cases (GM and GM-ODR)
GPRA	Government Performance and Results Act
GSA	General Services Administration
GWR	Great Western Railway of Colorado
HERE	Hotel Employees and Restaurant Employees International Union
IAM	International Association of Machinists & Aerospace Workers
IAMAW	International Association of Machinists & Aerospace Workers
IBB	Interest Based Bargaining
IBB	International Brotherhood of Boilermakers
IBEW	International Brotherhood of Electrical Workers
IBT	International Brotherhood of Teamsters
ICT	Information and Communication Technology
IFPTE	International Federation of Professional & Technical Engineers
IHB	Indiana Harbor Belt
IT	Information Technology
JCC	Joint Council of Carmen
JD	Juris Doctor (Doctor of Law)
MBCR	Massachusetts Bay Commuter Railroad
MD	Maryland
MI	Michigan
MWA	Midwest Airlines
NA	Not Applicable
NARA	National Archives and Records Administration
NARR	National Association of Railroad Referees [arbitrators]
NCFO	National Conference of Firemen and Oilers
NJASAP	NetJets Association of Shared Aircraft Pilots
NJT	New Jersey Transit
NLRA	National Labor Relations Act
NLRB	National Labor Relations Board
NMB	National Mediation Board
NRAB	National Railroad Adjustment Board
NRLC	National Railway Labor Conference
NRPC	National Railroad Passenger Corporation (AMTRAK)
NS	Norfolk Southern
NTSA	National Transportation Supervisors Association
OA	Office of Administration
OAS	Office of Arbitration Services
ODR	Online Dispute Resolution
OLA	Office of Legal Affairs
OMAS	Office of Mediation and ADR Services
OMB	Office of Management and Budget

SUPPORTING REPORTS & TABLES

ACRONYMS

93

OP	Outreach and Promotion
OP-case	An ADR designation for Outreach OP and OP-ODR cases
OPEIU	Office and Professional Employees International Union
OPM	Office of Personnel Management
OVC	Online Video Conferencing
PAFCA	Professional Airline Flight Control Association
PAR	Pan Am Railways
PEB	Presidential Emergency Board
PGR	Progressive Rail
PLB	Public Law Board
POA&M	Plans of Action and Milestones
PSA	PSA Airlines
PTRA	Port Terminal Railroad Association
R-case	An NMB designation for a Representation case
RA	Republic Airlines
RAH	Republic Airlines Holdings
RDM	Records and Document Management
RIM	Records and Information Management
RLA	Railway Labor Act
RLBC	Rail Labor Bargaining Coalition
RR	Railroad
SBA	Special Board of Adjustment or System Board of Adjustment
SFFAC	Statements of Federal Financial Accounting Concepts
SIU	Seafarers International Union of North America
SMWIA	Sheet Metal Workers International Union
SOP	Standard Operating Procedures
SSOBA	Special & Superior Officers Benevolent Association
SWA	Southwest Airlines
SWAPA	Southwest Airlines Pilots Association
T-case	An ADR designation for Training cases (T and T-ODR)
TCU/TCIU	Transportation Communications International Union
TEV	Telephone Electronic Voting
TWA	Trans World Airlines
TWU	Transport Workers Union of America
UAL	United Air Lines
UCH	United Continental Holdings
UP	Union Pacific Railroad
UPS	United Parcel Service
USA	United States of America
USA	United Steelworkers of America
USAPA	US Airline Pilots Association
USWA	United Steelworkers of America
UTU	United Transportation Union
WC	Wisconsin Central
WDI	Withdrawn During Investigation
YDM	Yardmasters